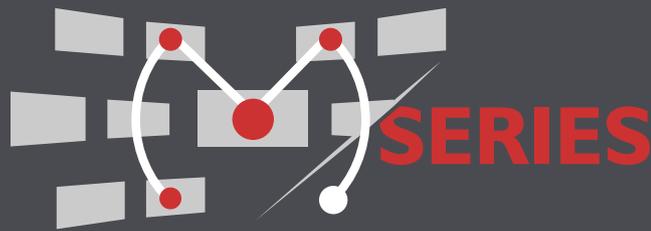




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# INSTALLER'S NETWORK SWITCH CONFIGURATION GUIDE



HDM-C6MXIP-SET

HDM-C6MWIP-SET

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## Preparations

Before you start installing the M-Series system, please carefully read and absolutely follow the instructions below.  
Only use accessories and cables that are supplied with our products or purchased as required.

### Recommended:

UTP Cables - Belden DataTwist 2400 Cables Exceed the TIA/EIA Requirements for Category 6 Installations and Provide for Transmission Speeds Up to 2.4 Gb/s.

#### Network switches

##### Small Solutions

CISCO CATALYST 2960 SWITCHES		CISCO SG300 FAMILY SWITCHES	
WS-C2960-24TC-L	24-port 100Mbps Ethernet switch	SG300-28	28-port 1000Mbps Ethernet switch
WS-C2960S-24PS-L	24-port 1000Mbps PoE Ethernet switch	SG300-28P	28-port 1000Mbps PoE Ethernet switch

##### Medium Solutions

CISCO CATALYST 2960 SWITCHES		CISCO SG500 FAMILY SWITCHES	
WS-C2960X-24PSQ-L	24-port 1000Mbps PoE	SG500-28P	28-port 1000Mbps Ethernet switch
WS-C2960X-48FPS-L	48-port 1000Mbps Ethernet switch	SG500-48P	48-port 1000Mbps PoE Ethernet switch

##### Large Solutions

CISCO CATALYST 2960 SWITCHES		CISCO SG500 FAMILY SWITCHES	
WS-C2960X-48FPS-L	48-port 1000Mbps Ethernet switch	SG500-52P	52-port 1000Mbps Ethernet switch
HUAWEI SWITCHES			
S5700-48TP-PWR-SI	48-port 1000Mbps Ethernet switch		

### Displays

For the installer or site designer to have a smooth CEC control feature, it is recommended to use the following manufacturers tested -

#### SAMSUNG

40" - UA40JU6400JXXZ, UA40HU5920J - 46" - UA46C7000WF, UN46D6500VF

#### SHARP

40" - LCD-40 LX440A

#### SONY

24" - KDL-24EX520 - 32" - KLV-32EX400 40" - KDL-40RM10 - 55" - BKD-55X9000A

### RS232 Data

The M-series devices support ASCii commands as well as Hex commands to control external devices for simple automation control. This is supported by connecting wires to the phoenix connector at the rear panel of the TX and RX. Sending commands from the MIP control box WEB interface or 3rd Party control systems over Telnet.

Our M-series setup with CTRLPRO-MIP control box can also receive feedback DEVICE INFO when requested from 3rd Party control system. Example Volume level, Online and Offline status.

### Audio Out

The M-series devices support Audio out via the phoenix port or 3.5mm headphone jack on the rear panel of the TX and RX. This function is key for systems with an external audio distribution system so the installer can easily extend the audio from the TX without audio delay/lipsync issues. Having this supported on the RX also users can setup a audio matrix system without connecting to a monitor or send audio to an external amplifier at the display side.

**NOTE:** All of the above have been tested and approved by Avenview, by implementing all features within a test solution we would like to enforce following all the documentaion given would result in a successful solution. We cannot guarantee bandwidth and stability of the system outside our recommended guidelines.



# CONFIGURING A L2 MANAGED SWITCH

## Preparations

When installing the UTP cables, ensure it is provisioned by the TIA-569 standard with respect to cable run in pathways, space and construction practices in support of telecommunication media and equipment within buildings.

### Single Switch Network Setup,

It is very important to follow this rule to ensure proper bandwidth and network switch model is capable in the system.

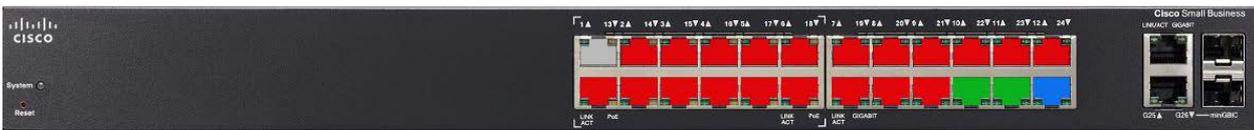
TX/RX Devices should be < (less than ) or = (equal to) 44

### Example :

< or = 20 in Total devices (TX and RX combined) Cisco or HUAWEI 24 port 1000Mbps Ethernet Switch

< or = 44 in Total devices (TX and RX combined) Cisco or HUAWEI 48 port 1000Mbps Ethernet Switch

## Detailed Connection



The Cisco switch diagram above demonstrates how to simply connect the UTP cables on the switch for easy configuration, record keeping and troubleshooting.

-  **Port 1:** Reserve this port for the installer PC/Laptop for configuring the switch or accessing the switch WEB GUI. Set this port as Forbidden in switch configuration
-  **Port 2-21:** Reserve these ports for Avenview Tx Encoders (HDM-C6MX/WIP-S) and Rx Decoders (HDM-C6MX/WIP-R) . **Don't** set these port as Forbidden in switch configuration.
-  **Port 22/23:** Reserve these ports for Avenview CTRLPRO-MIP IP control box. Connect the two available ports to your network switch for use with environments using only PC control software. IP Address 192.168.11.243 (Default) to WEB GUI Set this port as Forbidden in switch configuration  
If using Router with Wifi connect LAN 2 (c) to Router LAN port, then Router to port labeled blue. Set these port as Forbidden in switch configuration.
-  **Port 24:** Reserve this port for ethernet devices or Router with Wifi capabilities 2.4/5Ghz (300Mhz). Connect to LAN port on router. Set this port as Forbidden in switch configuration

### Cascading Switch Network Setup,

It is very important to follow this rule to ensure proper bandwidth and network switch model is capable in the system.



## Preparations

### Multi-Switch Network Setup.

It is very important to follow this rule to ensure proper bandwidth and network switch model is capable in the system.

TX Devices = (equal to) 40

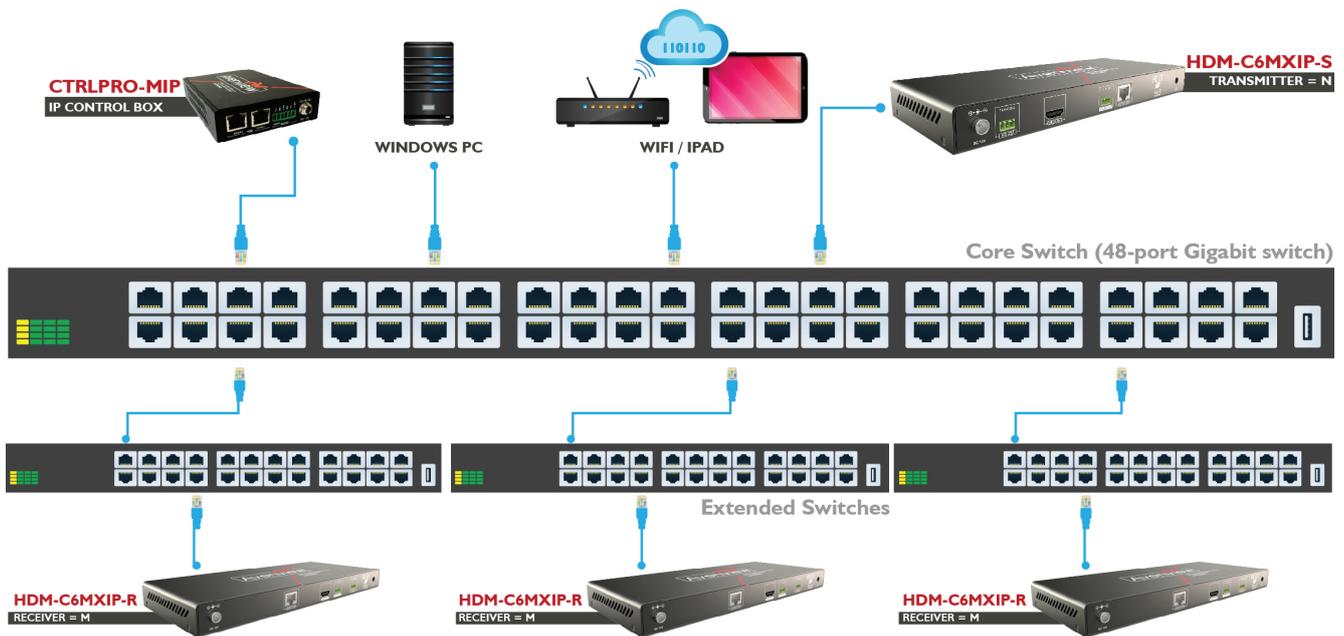
### Example :

< or = 40 in TX devices HDM-C6MXIP-S recommended Cisco Catalyst 2960 48 Port with 4 cascading ports.

< or = 176 in RX devices HDM-C6MXIP-R recommended 4 x Cisco Catalyst 2960 48 Port.

## Creating a 40 x176 Modular Matrix setup.

### Cascading Switch Configuration



### Deployed by the field requirement

### Understanding Cisco Catalyst 2960 Stacks

A switch stack is a set of up to four Catalyst 2960-S switches connected through their stack ports. One of the switches controls the operation of the stack and is called the stack master. The stack master and the other switches in the stack are stack members. Layer 2 protocol presents the entire switch stack as a single entity to the network.

A switch stack is different from a switch cluster. A switch cluster is a set of switches connected through their LAN ports, such as the 10/100/1000 ports.

Every member is uniquely identified by its own stack member number.

You manage the stack through a single IP address.

**NOTE:** We have encountered some performance problems with Cisco SG300 series switches based on our testing data.

(a) The ability to handle multicast request is insufficient. It takes a long time for switches to start forwarding multicast packets to the corresponding ports after receiving IGMP Join messages. The switches that act as stack member in a cascade network have more noticeable issues. If they receive more multicast requests in a short period, some of the requests will be discarded because the switches are unable to handle in queue, resulting in Rx switch failure.

(b) Multicast forwarding synchronization not processed correctly. When copying and forwarding the same multicast packet to the multiple host ports a time difference occurs. When each port receives multicast packets a difference of 20ms or the user may visibly encounter the source streaming on different Rx may be out of sync.

In summary, Cisco SG300 can be used in single switch networking. Large Multi-screen synchronization is not required. A cascaded network, large setups with Matrix and Videowall the Cisco C2960 series for networking is recommended.



This section guides the user through simple configuration methods related to M-series devices on a network and Avenview recommended switches.

Below, the user will understand how to manually setup and import network switch configuration files.

-Manual configuration allows the user to configure to each system setup differently depending on the network architecture, amount of devices and 3rd Party control systems embedded.

-Import configuration allows the user to use the saved file from the same Model switch configured correctly and import directly into the new or same stype of setup.

NOTE: Check with Avenview before upgrading the firmware on your network switch to ensure its compatibility.

## Cisco SG300 Series

Recommend models - SG300-28 and SG300-28P.

Enviroment - Single switch network setup, not reliable with stacking configuration/multicast problems.

## Console Connection

Use the serial cable provided with the switch. Connect you PC/Laptop with the serial cable. NOTE: No serial port use USB to serial cable. Prolific brand recommended.

Start Terminal or use Putty on you PC/Laptop to begin connection to the network switch.

Baud Rate 115200bps

Flow Control None

Parity None

Stop Bits 1

Data Bits 8 bits

When connection is successful between PC/laptop and Terminal software, follow the steps below:

STEP 1: Press Enter

Result: detected speed: 115200

STEP 2: Press Enter

Result: User Name :

STEP 3: Type cisco

Factory default user cisco  
Factory Password cisco

Result: switch0bebc2#

Cisco uses the last six characters of the MAC address in the prompt above.

```

SwitchCOM-3-S - SecureCRT
File Edit View Options Transfer Script Tools Window Help
SwitchCOM-3-S x
Detected speed: 115200
User Name:cisco
Password:*****
switch0bebc2#
    
```





## STEP 5: Delete startup config

Please change your password from the default settings. Please change the password for better protection of your network. Do you want to change the password (Y/N) [Y] ?

Type: Y is not case sensitive

## Summary of All Steps.

```

SwitchCOM-3-S - SecureCRT
File Edit View Options Transfer Script Tools Window Help
Enter host <Alt+R>
SwitchCOM-3-S x
The SSH Server is generating a default DSA key.
This may take a few minutes, depending on the key size.
The SSH Client is generating a default RSA key.
This may take a few minutes, depending on the key size.
02-May-2013 14:56:21 %SYSLOG-N-LOGGING: Logging started.
The SSH Client is generating a default DSA key.
This may take a few minutes, depending on the key size.
02-May-2013 14:56:46 %SSL-I-SSLCTASK: Starting autogeneration of self-signed certificate - 1024 bits
Generating RSA private key, 1024 bit long modulus
02-May-2013 14:56:48 %SSL-I-SSLCTASK: Autogeneration of self-signed certificate was successfully completed
Generating RSA private key, 1024 bit long modulus
Console baud-rate auto detection is enabled, press Enter twice to complete the detection process

User Name:
Detected speed: 115200

User Name:cisco
Password:*****

Please change your password from the default settings. Please change the password for better protection of your network. Do you want to change the password (Y/N) [Y] ?N
switch0bebc2#
Ready Serial: COM3, 115200 30, 14 30 Rows, 100 Cols VT100 CAP NUM
    
```

## STEP 6: Console Configuration Global Configuration

```
switch0bebc2#
```

Type: config to enter the switch global configuration mode

```
switch0bebc2#config
switch0bebc2(config)#
```

Type: no eee enable

```

switch0bebc2(config)#no eee enable
switch0bebc2(config)#02-May-2013 15:02:16 %LINK-W-Down: gi1
02-May-2013 15:02:16 %LINK-W-Down: gi9
02-May-2013 15:02:16 %LINK-W-Down: gi11
02-May-2013 15:02:16 %LINK-W-Down: Vlan 1
02-May-2013 15:02:18 %LINK-I-Up: gi1
02-May-2013 15:02:18 %LINK-I-Up: Vlan 1
02-May-2013 15:02:19 %LINK-I-Up: gi9
02-May-2013 15:02:19 %LINK-I-Up: gi11
02-May-2013 15:02:22 %STP-W-PORTSTATUS: gi1: STP status Forwarding
02-May-2013 15:02:23 %STP-W-PORTSTATUS: gi9: STP status Forwarding
02-May-2013 15:02:24 %STP-W-PORTSTATUS: gi11: STP status Forwarding
    
```

Type: bridge multicast filtering

```
switch0bebc2(config)#bridge multicast filtering
switch0bebc2(config)#
```

Type: ip igmp snooping

```
switch0bebc2(config)#ip igmp snooping
switch0bebc2(config)#
```







<b>STEP 10:</b> Saving Configuration	<pre> switch0bebc2# Type: write  switch0bebc2#write Overwrite file [startup-config]... (Y/N) [N] ?  Type: Y  02-May-2013 15:01:12 %COPY-I-FILECPY: Files Copy - source URL running-config destination URL flash://startup-config 02-May-2013 15:01:16 %COPY-N-TRAP: The copy operation was completed successfully Copy succeeded switch0bebc2#                 </pre>
<b>STEP 11:</b> Import Configuration	<pre> switch0bebc2# Type: config  switch0bebc2#config  Type: interface vlan 1  switch0bebc2 (config)#interface vlan 1 switch0bebc2 (config-if)#  Type: ip address 192.168.1.139 255.255.255.0  switch0bebc2 (config-if)#ip address 192.168.1.39 255.255.255.0 Please ensure that the port through which the device is managed has the proper settings and is a member of the new management interface. Would you like to apply this new configuration? (Y/N) [N]  Type: Y  Type: end  switch0bebc2 (config-if) switch0bebc2 (config-if)#end switch0bebc2#  Type: copy tftp://192.168.1.73/SG300.CFG startup-config  switch0bebc2#copy tftp://192.168.1.73/SG300.CFG startup-config Overwrite file [startup-config]... (Y/N) [N] ?  <b>NOTE:</b> the file name and IP address is only for example, please use the connected PC/Laptop IP address.  Type: Y  02-May-2013 15:04:09 %COPY-I-FILECPY: Files Copy - source URL tftp://192.168.1.73/SG300.CFG destination URL flash:// startup-config !!..02-May-2013 15:04:15 %COPY-N-TRAP: The copy operation was completed successfully ! Copy: 14103 bytes copied in 00:00:06 [hh:mm:ss]  Type: reload  switch0bebc2# switch0bebc2#reload You haven't saved your changes. Are you sure you want to continue ? (Y/N) [N]  Type: Y twice to confirm  Shutting down ... Shutting down ... Shutting down ... Resetting local unit ***** *****      SYSTEM RESET      ***** *****                 </pre>



This section guides the user through simple configuration methods related to M-series devices on a network and Avenview recommended switches.

Below, the user will understand how to manually setup and import network switch configuration files.

-Manual configuration allows the user to configure to each system setup differently depending on the network architecture, amount of devices and 3rd Party control systems embedded.

-Import configuration allows the user to use the saved file from the same Model switch configured correctly and import directly into the new or same stype of setup.

NOTE: Check with Avenview before upgrading the firmware on your network switch to ensure its compatibility.

## Cisco SG500 Series

Recommend models - SG500-28, SG500-28P, SG500-52 and SG500-52MP

## Console Connection

Use the serial cable provided with the switch. Connect you PC/Laptop with the serial cable. NOTE: No serial port use USB to serial cable. Prolific brand recommended.

Start Terminal or use Putty on you PC/Laptop to begin connection to the network switch.

Baud Rate 115200bps

Flow Control None

Parity None

Stop Bits 1

Data Bits 8 bits

When connection is successful between PC/laptop and Terminal software, follow the steps below:

STEP 2: Press Enter

Result: Detected speed 115200>

STEP 2: Press Enter/Type

Result: User Name :cisco

STEP 3: Type  
Press Enter

Result: Password :cisco

Result: switch405078#

Cisco uses the last six characters of the MAC address in the prompt above.

```

SwitchCOM-3-S - SecureCRT
File Edit View Options Transfer Script Tools Window Help
Enter host <Alt+R>
SwitchCOM-3-S x
Detected speed: 115200
User Name:cisco
Password:*****
switch405078#
Ready
Serial: COM3, 115200 9, 14 30 Rows, 99 Cols VT100
CAP NUM
    
```





## STEP 5: Delete startup config

Please change your password from the default settings. Please change the password for better protection of your network. Do you want to change the password (Y/N) [Y] ?

Type: Y is not case sensitive

## Summary of All Steps.

```

SwitchCOM-3-S - SecureCRT
File Edit View Options Transfer Script Tools Window Help
Enter host <Alt+R>
SwitchCOM-3-S x
This may take a few minutes, depending on the key size.
The SSH Client is generating a default DSA key.
This may take a few minutes, depending on the key size.
02-May-2013 14:58:25 %SYSLOG-N-LOGGING: Logging started.
02-May-2013 14:58:34 %SSL-I-SSLCTASK: Starting autogeneration of self-signed certificate - 1024 bit
Generating RSA private key, 1024 bit long modulus
02-May-2013 14:58:36 %SSL-I-SSLCTASK: Autogeneration of self-signed certificate was successfully completed
Generating RSA private key, 1024 bit long modulus
>lcli
Console baud-rate auto detection is enabled, press Enter twice to complete the detection process
User Name:
Detected speed: 115200
User Name:cisco
Password:*****
Please change your password from the default settings. Please change the password for better protection of your network. Do you want to change the password (Y/N) [Y] ?N
switch405078#
    
```

## STEP 6: Console Configuration Global Configuration

```
switch405078#
```

Type: config to enter the switch global configuration mode

```
switch405078#config
switch405078 (config)#
```

Type: no eee enable

```

switch405078 (config)#no eee enable
switch405078 (config)#
02-May-2013 14:59:25 %LINK-W-Down: gil/1/6
02-May-2013 14:59:25 %LINK-W-Down: gil/1/8
02-May-2013 14:59:25 %LINK-W-Down: Vlan 1
02-May-2013 14:59:28 %LINK-I-Up: gil/1/8, aggregated (1)
02-May-2013 14:59:28 %LINK-I-Up: Vlan 1, aggregated (1)
02-May-2013 14:59:29 %LINK-I-Up: gil/1/6, aggregated (1)
02-May-2013 14:59:32 %STP-W-PORTSTATUS: gil/1/8: STP status Forwarding, aggregated (1)
02-May-2013 14:59:34 %STP-W-PORTSTATUS: gil/1/6: STP status Forwarding, aggregated (1)
02-May-2013 15:00:32 %INIT-I-Startup: Warm Startup
    
```

Type: bridge multicast filtering

```

switch405078 (config)#bridge multicast filtering
switch405078 (config)#
    
```

Type: ip igmp snooping

```

switch405078 (config)#ip igmp snooping
switch405078 (config)#
    
```

## STEP 6: Global Configuration VLAN Configuration

Type: ip igmp snooping vlan 1

```

switch405078 (config)#ip igmp snooping vlan 1
switch405078 (config)#
    
```

Type: ip igmp snooping vlan 1 querier address 192.168.22.222





<p><b>STEP 8: Continued</b></p>	<pre>interface gigabitethernet1/1/28 bridge multicast unregistered filtering ! exit switch405078#</pre>
<p><b>STEP 9: Confirm and Write to save configuration.</b></p>	<pre>switch405078#write Overwrite file [startup-config].... (Y/N) [N] ?  Type: Y to confirm  02-May-2013 15:25:40 %COPY-I-FILECPY: Files Copy - source URL running-config destination URL flash://startup-config 02-May-2013 15:25:50 %COPY-N-TRAP: The copy operation was completed successfully Copy succeeded switch405078#</pre>
<p><b>STEP 8: Confirm and Save</b></p>	<pre>switch405078#show running-config config-file-header switch405078 bridge multicast filtering ... ip igmp snooping ip igmp snooping vlan 1 no ip igmp snooping vlan 1 mrouter learn pim-dvmrp ip igmp snooping vlan 1 immediate-leave ip igmp snooping vlan 1 querier ip igmp snooping querier address 192.168.22.222 no eee enable</pre>





This section guides the user through simple configuration methods related to M-series devices on a network and Avenview recommended switches.

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-Import configuration allows the user to use the saved file from the same Model switch configured correctly and import directly into the new or same stype of setup.

NOTE: Check with Avenview before upgrading the firmware on your network switch to ensure its compatibility.

## Cisco C2960 Series

Recommend models - , WS-C2960S-24PS-L, WS-C2960X-24PSQ-L and WS-C2960X-48FPS-L.

Enviroment - Multi-switch network setup, reliable with stacking configuration

Recommended with cascading/extended only - WS-C2960-24TC-L, WS-C2960-48TC-L

## Console Connection

Use the serial cable provided with the switch. Connect you PC/Laptop with the serial cable. NOTE: No serial port use USB to serial cable. Prolific brand recommended.

Start Terminal or use Putty on you PC/Laptop to begin connection to the network switch.

Baud Rate 9600bps

Flow Control None

Parity None

Stop Bits 1

Data Bits 8 bits

When connection is successful between PC/laptop and Terminal software, follow the steps below:

STEP 1: Press Enter

Result: Switch>

STEP 2: Press Enter

Result: Switch>

STEP 3: MODES

Normal Mode Switch>

Admin Mode Switch#

Global Mode:

